

# Information Technology Services

Faculty and Staff Institute

March 3, 2023

# Spring 2023 Updates from ITS

- Wireless infrastructure upgrades are completed.
- Final 10 Zoom classroom installations being completed now.
- Circuit upgrades completed at GVC, MCC, and ORU. RCC is scheduled for 3/17 and NCC to be scheduled.
- FlippingBook is available for promotion and tenure applicants.
- KnowBe4 training reminder.
- Summer course shells available in Brightspace.
- Phone (and fax) replacement project to begin soon.

# Collaborative Efforts and Resources

- Efforts

- Progress and accomplishments of advisory groups:
  - [Advisory Committee for Distance Education](#)
  - [Advisory Committee for Library Services](#)

- Resources

- [Higher Education Leadership Learning Online Community](#) (HELLO)
- [WVNET Teaching and Learning Commons](#) (TLC)
- [Online Learning Consortium](#) (OLC)
- [Quality Matters](#) (QM)