

New River CTC – information for students

Updated July 13, 2009

Q. I filed my 09-10 FAFSA, using New River's school code, but I haven't heard anything about my financial aid. Now what?

A. New River will process financial aid for its students, beginning with the Fall 2009 semester. The financial aid system is being set up and your FAFSA data will be available to New River mid summer. If you are selected for verification or need to provide any other information, you will receive a letter from New River requesting the necessary documents. Some of the documents are available on the New River website, but do not complete the verification unless you receive a letter from New River asking for the verification worksheet and federal tax returns.

Q. I am planning to attend summer school. Will there be aid available?

A. Bluefield State will process all summer financial aid applications, based on your remaining 08-09 financial aid eligibility. Please contact the Program Coordinator on your campus if you have questions about Spring 2009 or Summer 2009 aid.

Q. When will I receive my financial aid package for 09-10?

A. If you have been admitted to New River and have provided all requested financial aid documents, you should receive an award letter by the middle of July. Please respond to all requests for information promptly so your aid is ready in time for fall semester.

Q. How will my financial aid be processed if I decide to take some classes at Bluefield State or another college?

A. You will complete a transient student form with the Registrar, to be sure that the class will count toward your New River degree. You will also provide a copy of the transient form to the Financial Aid Office. Institutional Consortium Agreements are being signed with local colleges and universities so that any credits you are taking at Bluefield State, Mountain State, Glenville and Concord will count in determining your enrollment status for aid at New River. The process will be slightly different if you are enrolling at other colleges, so please contact your campus Student Program Advisor.

You will not have to file a FAFSA for the other college because you will be a degree-seeking student at New River.

Q. Where do I get transient student and consortium forms?

A. Transient student forms are available at the Student Services Office on each campus or by contacting the Registrar's Office at dlewis@newriver.edu. You should contact a Student Program Advisor on your

campus to discuss any questions you have about coursework you plan to take at another college, beginning with Fall 2009. These forms will also be on the New River website by early May.

Q. I'm planning to take a course leading to a certificate. Will I be eligible for federal and state aid?

A. Many of New River's certificate programs are approved for federal aid and some may also be eligible for state aid and veterans benefit payments. Please check with the Program Advisor on your campus to be sure your program is eligible.

Q. Will I complete different forms for 2009-2010 financial aid?

A. The forms will request much of the same information, but may look slightly different and will be returned directly to a New River address or to a branch campus office. Forms that you need to complete for 2009-10 will be mailed to you and also available on the New River website.

Q. I have already submitted documents for verification for 2009-10. Do I need to send them again?

A. Forms, tax returns and other paperwork that you have already submitted to a branch campus office or to Bluefield State will be used to satisfy requirements if they are otherwise complete and accurate. You will be contacted if additional information is needed.

Q. How can I find out what my current status is for financial aid?

A. New River will be using web Self-Service to provide information and services for students. You will also be receiving email notifications at your New River email address to help you learn about new services and how to access them. Please be sure to check the web and your email on a regular basis.

Q. I had loans last year so will I have to complete a new Master Promissory Note or do Entrance Counseling again?

A. No. New River will continue to be a Direct Loan school and your master promissory note will not need to be done again. The entrance counseling interview will also be satisfied if completed in the past.

Q. Where can I get a loan application for the Fall 09/Spring 10 semesters?

A. There will be no separate loan application for the 2009-10 award year. Subsidized and unsubsidized loans will be packaged along with your Pell, work study and other grant/ scholarship awards. The amounts will be based on your maximum eligibility according to grade level and unmet need. There is an additional unsubsidized loan amount of \$2000 for which all students are eligible and will be offered as part of your award. Total loan amounts for your grade level (based on earned credit hours) are:

First year (0 – 32 hours)	\$9,500 combined subsidized and unsubsidized loans
Second year (33 or more hours)	\$10,500 combined subsidized and unsubsidized loans

Q. What if my income or other family circumstances have changed since I filed my 09-10 FAFSA?

A. You should write a letter to the New River Financial Aid Office explaining the change in your circumstances, income or expenses. This will generally be a change from your situation in 2008 and may include job loss or income reduction, divorce or separation, large medical expenses not covered by insurance, etc. The necessary forms and/or other paperwork will be sent to you after the letter is received. You will also need to submit copies of your 2008 Federal tax return.

Q. How will the online bookstore work with my financial aid?

A. New River plans to provide an online bookstore for its students, but it will be the student's choice to purchase books from the school's bookstore vendor or from other independent online book suppliers. The advantage, especially for those who have not completed their financial aid, will be that the credit from financial aid to allow book purchases will be available when Pell is awarded and loans are accepted. This will be especially important to first time, first year students who must, by federal regulation, wait 30 days for loans to be applied to charges and/or refunded. An amount will NOT be deducted from your financial aid refund unless you use the online bookstore prior to receiving your refund check.

Q. When will I receive my fall refund?

A. The refund dates for the fall semester are:

Wednesday, August 12 Beckley, Greenbrier and Summersville campuses - pick up

Thursday, August 13 Bluefield campus - pick up

Wednesday, August 19 Beckley, Greenbrier and Summersville campus – pick up

Checks not picked up will be mailed to students at local mailing addresses. Please be sure your mailing information is current.