

Information Technology Services Help Desk Schedule - Fall 2021 (202201)

	0800	0900	1000	1100	1200	1300	1400	1500	1600	1700	1800	1900	2000
Monday	Ayersman (0800 to 1600) (RCC)												
	Davis (0800 to 1600) (NCC)												
	Lord (0800 to 1530) (RCC)												
	Hazelwood (1000 to 1800) (MCC)												
	Fann (ATC) and Garris (RCC) (0900 to 1700)												
Tuesday	Ayersman (0800 to 1600) (RCC)												
	Fann (ATC) and Garris (RCC) (0900 to 1700)												
	Lord (0800 to 1530) (RCC)												
	Hazelwood (1000 to 1800) (ATC)												
	Davis (0800 to 1600) (NCC)												
Wednesday	Ayersman (0800 to 1600) (RCC)												
	Fann and Garris (0900 to 1700) (RCC)												
	Lord (0800 to 1400) (RCC)												
	Hazelwood (1000 to 1800) (RCC)												
	Davis (0800 to 1600) (NCC)												
Thursday	Ayersman (0800 to 1600) (RCC)												
	Fann and Garris (0900 to 1700) (RCC)												
	Davis (0800 to 1600) (NCC)												
	Hazelwood (1000 to 1800) (RCC)												
	Martin (0800 to 1600) (RCC)												
Friday	Ayersman (0800 to 1600) (RCC)												
	Fann and Garris (0900 to 1700) (RCC)												
	Martin (0800 to 1600) (RCC)												
	Hazelwood (0800 to 1400) (RCC)												
	Davis (0800 to 1600) (NCC)												

This schedule depicts all of our Full and Part-Time Help Desk employees and it provides a total of nearly 60 weekly hours. Please note that while technicians each work on a specific campus, they can generally solve problems, provide information, and collect information over the phone regardless of their location. And often we are engaged in other tasks too, so leaving us a voicemail will get you a prompt reply. Please call us (304-929-6725) if you need assistance. We are also available for live chat sessions with ZenDesk and Zoom.