

Name, Position Title: Dr. David J. Ayersman, Vice President
Unit/Area of Responsibility: Technology and Library Services
Performance Goals and Targets 2017-18

ITLS Goals	Strategic Plan Goals	Target Date	Reporting Status
<p>(1) Provide leadership as member of Persistence and Completion Academy Team. (2) Manage the Early Alert System (DropGuard) and refine usage. (3) Promote available communication tools and services.</p>	<p><i>Goal 1: (Student Success) Improve critical measures of student success: focus on transition, engagement, retention, persistence, transfer, employment, and completion rates.</i></p>	<p>FY2017-18</p>	<p>(1) Academy project ends 6/1/2019. (2) DropGuard is the official method for reporting Attendance. Working now to promote applications for advising. (3) Review account management for Blackboard IM and send invites to new users. Install client on all college-owned computers.</p>
<p>(1) Encourage use of Banner for course and student information for Workforce.</p>	<p><i>Goal 2: (Workforce Development) Meet the workforce demands of employers and enhance economic development efforts in the College's service region.</i></p>	<p>FY2017-18</p>	<p>(1) Since 201762, Banner is being used for Workforce education. Procedures must be refined and information shared.</p>
<p>(1) Review SARA criteria and work toward compliance.</p>	<p><i>Goal 3: (Access) Expand access to affordable, high-quality academic programs and training opportunities in the College's service region.</i></p>	<p>FY2017-18</p>	<p>(1) SARA criteria to be shared with Cabinet and non-compliant criteria identified and assigned for improvements.</p>
<p>(1) Review computer inventory to identify and prioritize replacements. (2) Purchase/replace designated computers.</p>	<p><i>Goal 4: (Resources) Ensure fiscal stability and maximization of resources to effectively deliver comprehensive community and technical college education.</i></p>	<p>FY2017-18</p>	<p>(1) Manually update our computer inventory database (about 500 updated so far in 2017). (2) Prioritizing classroom, lab, and employee replacements. Plan to purchase about 25 computers and possibly new SSD drives for others.</p>
<p>(1) Document procedures for managing course evaluations with Blackboard Enterprise Surveys. (2) Update Call Manager and</p>	<p><i>Goal 5: (Continuous Improvement) Create a culture that encourages innovation, data-driven decision-making, and evidence-based change.</i></p>	<p>December 2017</p>	<p>(1) Blackboard Enterprise Surveys being used for course evaluations since Fall 2015 (201601). Share procedures and re-assign these responsibilities.</p>

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IPVCR to latest versions. (3) Implement Blackboard Analytics. (4) Finalize transition from Query Reporter. (5) Finalize transition to Banner 9.		(2) Review options and implement with Alpha. (3) Blackboard Analytics is implemented. Working now to increase usage so that it is complementary to Argos implementation. (4) Jason will complete this in 2017. (5) Scheduled for 2018.
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NOTE: All ITLS Goals are funded by the Technology and Library Services operating budget.

- S – Specific
- M – Measurable
- A – Achievable
- R – Realistic
- T – Time Bound

1. Goal/Objective – Briefly describe each goal/objective and the when the goal/objective should be met or accomplished.
2. Measurement – How will the goal/objective be evaluated? Use quantitative measures such as % or number increases or qualitative measure, which are descriptive of criteria.